

**HEALTHY SAN DIEGO  
JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE  
MINUTES – July 12, 2012**

**Members/Alternates Present:** Ann Thompson, Sandra Boelter, Greg Knoll, Dr. Amethyst Cureg, Steve Escoboza, Kimberly Fritz, Dr. Leonard Kornreich, Rogelio Lopez, Sabra Matovsky, Kristen Miller, Shreya Sasaki, George Scolari, Janet Vadakkumcherry

**Staff Present:** Kathy Anderson, Leizyl Anglo, Karen Crie, Debra Fitzgerald, Jean Rockwell, Brenda Schmitthenner, Peter Shih

**Guests:** Melissa Stout-Penn, Mark Woodruff

ITEM	DISCUSSION	ACTION
<b>I. Welcome and Introductions</b>	Meeting was called to order at 3:05 pm by Greg Knoll, Chair with a quorum present. Introductions were made.	
<b>II. Public Comment</b>	None	
<b>III. Healthy San Diego(HSD) QI Subcommittee Report</b> (Martha Jazo-Bajet)	<ul style="list-style-type: none"> <li>• Vote to approve nominated members to the Healthy San Diego Quality Improvement (QI) Subcommittee was tabled until after the Healthy San Diego Joint Consumer and Professional Advisory Committee reviews the Joint Committee By-Laws.</li> <li>• The next HSD QI Subcommittee is September 13, 2012 in accordance with the Healthy San Diego Joint Consumer &amp; Professional Advisory (Joint Advisory) Committee meeting schedule.</li> <li>• The Health Education and Cultural Linguistics (HE/CL) Workgroup reported that two of three planned trainings have been completed. The third training will be on the topic <i>Care of Older Adults</i> at the Double Tree Hotel on 10/17/12 from 12:00 to 2:30.</li> <li>• The Facility Site Review Workgroup is preparing to set up collaborative site reviews for the Physical Accessibility Review Survey (PARS) (Attachment C of the Facility Site Review) for hospitals and high volume specialists.</li> <li>• The Behavioral Health Workgroup reported that Healthy Families Program (HFP) transition to Medi-Cal Managed Care is scheduled for January 2013. George Scolari developed a grid that highlights areas of service coverage for the Dual Eligible Demonstration Project; County and Health Plan services may overlap.</li> <li>• Consumer Center for Health Education &amp; Advocacy (CCHEA) reported that they are continuing to monitor coverage issues with Seniors and Persons with Disability (SPD) enrollment, the future Healthy Families Program transition and Dual Eligible Demonstration Project. There are concerns about wait times, lost paperwork.</li> <li>• Health Plan Workgroup members will hold a monthly conference call with Community Based Adult Services</li> </ul>	

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	<p>(CBAS) providers. CBAS benefit will be implemented locally October 1, 2012.</p> <ul style="list-style-type: none"> <li>• MOUs : <ul style="list-style-type: none"> <li>○ WIC MOUs for two health plans were sent to Molina and Care 1<sup>st</sup> for signatures. HSD involvement in WIC and San Diego Regional Center MOUs is being reviewed.</li> <li>○ Discharge summaries are not being received from Polinsky Children's Center. They must be submitted in order for health plans to pay provider claims.</li> <li>○ The Targeted Case Management MOU is on hold pending State feedback on the final resolution.</li> </ul> </li> <li>• Mauricio Fernandez provided an update on the Lean Six Sigma Project. Additional details to come.</li> <li>• Dr. Amethyst Cureg announced her decision to retire.</li> </ul>	
<p><b>IV. Action Items:</b></p> <p><b>A. Approval of minutes from previous meeting</b></p> <p><b>B. HSD Joint Committee Membership and By-Laws Review</b></p> <p><b>C. Letter Regarding Duals Demonstration/Coordinated Care Demonstration Initiative</b></p>	<ul style="list-style-type: none"> <li>• A motion was made by Sabra Matovsky to approve the June 14, 2012 Healthy San Diego Joint Advisory Committee meeting minutes. Motion was seconded by Steve Escoboza. Minutes were approved as written.</li> <li>• A special committee was formed to review the Healthy San Diego Joint Consumer and Professional Advisory By-Laws and Committee membership to make recommendations to the Joint Advisory Committee as follows: <ul style="list-style-type: none"> <li>○ Revise existing membership categories.</li> <li>○ Identify additional areas/populations to be represented.</li> <li>○ Attempt to fill vacant positions.</li> <li>○ Recommend edits and additions to Joint members.</li> </ul> </li> </ul> <p><b>The Nominating subcommittee members are:</b></p> <ul style="list-style-type: none"> <li>○ George Scolari, Community Health Group</li> <li>○ Janet Vadakkumcherry, Council of Community Clinics</li> <li>○ Bob Prath, Healthy San Diego Consumer Advisory Committee Vice-Chair</li> <li>○ Leizyl Anglo, Healthy San Diego</li> <li>○ Debra Fitzgerald, Healthy San Diego</li> </ul> <ul style="list-style-type: none"> <li>• As an advisory committee to the Health and Human Services Agency Director, Nick Macchione, the Healthy San Diego Joint Advisory Committee will submit the Dual Eligible Demonstration Pilot Project letter to Mr. Macchione to take under advisement after a final review by the committee.</li> </ul>	
<p><b>V. Chairs' Report: Health Services</b></p>	<p>No report. The meeting was cancelled.</p>	

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VI. Information/Update																																																																										
A. Healthy San Diego (Leizyl Anglo)	<ul style="list-style-type: none"><li>• Default rate is down: San Diego County default rate is at 24% and the State default rate is at 22%. Managed Care enrollment is at approximately 270,000.</li><li>• Current Health Care Options (HCO) enrollment statistics are 50% of pre-March numbers. Staff is interfacing more with potential enrollees and stakeholders, sharing information about Medi-Cal managed care.<ul style="list-style-type: none"><li>○ A slight increase noted from May and June.</li><li>○ Mitigating strategies have been implemented at several Family Resource Center sites with varying success.</li><li>○ Community outreach has increased.</li></ul></li><li>• Status of Discontinuances and Denials Report:<ul style="list-style-type: none"><li>○ Jackie Werth will present findings and recommendations of the Lean Six Sigma Black Belt Project on 7/13/12.</li><li>○ The QI Subcommittee suggested that a smaller workgroup be formed to work specifically on discontinuances and denials.</li><li>○ A status update will be provided monthly at future Joint Advisory Committee meetings.</li><li>○ Concern was expressed over the use of AuthMed for enrollment purposes in Cal WIN at the clinics.</li><li>○ The AuthMed Pilot will be added to the September meeting agenda.</li></ul></li></ul> <p><b>Default rate statistics:</b></p> <table><tr><th rowspan="2"></th><th rowspan="2">SD Managed Care Enrollment</th><th rowspan="2">SD Total Medi-Cal Enrollment</th><th colspan="2">Managed Care Default Rate</th></tr><tr><th>County</th><th>State</th></tr><tr><td>May 2011</td><td>239,593</td><td>355,672</td><td>30%</td><td>28%</td></tr><tr><td>Jun 2011</td><td>242,336</td><td>356,527</td><td>30%</td><td>27%</td></tr><tr><td>Jul 2011</td><td>241,178</td><td>355,368</td><td>33%</td><td>31%</td></tr><tr><td>Aug 2011</td><td>245,601</td><td>356,512</td><td>28%</td><td>26%</td></tr><tr><td>Sept 2011</td><td>250,032</td><td>354,630</td><td>34%</td><td>33%</td></tr><tr><td>Oct 2011</td><td>252,031</td><td>355,166</td><td>29%</td><td>27%</td></tr><tr><td>Nov 2011</td><td>257,204</td><td>354,682</td><td>29%</td><td>27%</td></tr><tr><td>Dec 2011</td><td>257,738</td><td>355,165</td><td>31%</td><td>29%</td></tr><tr><td>Jan 2012</td><td>261,710</td><td>354,221</td><td>31%</td><td>30%</td></tr><tr><td>Feb 2012</td><td>264,518</td><td>354,613</td><td>28%</td><td>27%</td></tr><tr><td>Mar 2012</td><td>264,934</td><td>354,697</td><td>29%</td><td>27%</td></tr><tr><td>Apr 2012</td><td>270,180</td><td>353,800</td><td>29%</td><td>28%</td></tr><tr><td>May 2012</td><td>270,761</td><td>354,270</td><td>24%</td><td>22%</td></tr></table>		SD Managed Care Enrollment	SD Total Medi-Cal Enrollment	Managed Care Default Rate		County	State	May 2011	239,593	355,672	30%	28%	Jun 2011	242,336	356,527	30%	27%	Jul 2011	241,178	355,368	33%	31%	Aug 2011	245,601	356,512	28%	26%	Sept 2011	250,032	354,630	34%	33%	Oct 2011	252,031	355,166	29%	27%	Nov 2011	257,204	354,682	29%	27%	Dec 2011	257,738	355,165	31%	29%	Jan 2012	261,710	354,221	31%	30%	Feb 2012	264,518	354,613	28%	27%	Mar 2012	264,934	354,697	29%	27%	Apr 2012	270,180	353,800	29%	28%	May 2012	270,761	354,270	24%	22%	
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B. Dual Eligibles	<ul style="list-style-type: none"><li>• Report was deferred to Greg Knoll as the Chair for the</li></ul>																																																																									

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<b>Update</b> (Leizyl Anglo)	<p>Dual Eligibility Advisory Committee.</p> <ul style="list-style-type: none"> <li>• There are approximately 42 members on the Dual Eligibility Advisory Committee. It is a requirement for Dual Eligible Demonstration Project. The first meeting was held in June. The workgroup discussed: <ul style="list-style-type: none"> <li>○ Stipends for Dual Eligible consumers</li> <li>○ Community forums for public input</li> <li>○ California Health Benefit Exchange Board (CHBEB) webinar and recommendations relevant to qualified health plans. Materials can be found at <a href="http://www.healthexchange.ca.gov">www.healthexchange.ca.gov</a>.</li> </ul> </li> </ul>	
<b>C. Public Health Services</b> (Dr. Amethyst Cureg)	Dr. Amethyst Cureg announced that after 24 years of public service she will be retiring between January and March of 2013.	
<b>VII. Adult Day Health Care/Community Based Adult Services (ADHC/CBAS)</b>	This is a standing agenda item on the Quality Improvement Subcommittee agenda and shall be removed from the Healthy San Diego Joint Advisory Committee agenda.	
<b>VIII. Low Income Health Program (LIHP) Transition</b> (Peter Shih)	<ul style="list-style-type: none"> <li>• Transition plan from the State will be sent out to the Committee.</li> <li>• Nearly 28,000 LIHP enrollees.</li> <li>• County will work with stakeholders to transition in 2014.</li> <li>• Plan assignment determined by State.</li> <li>• LIHP Transition will become a regular agenda item closer to time of transition.</li> </ul>	
<b>IX. Agenda Items for Next Meeting</b>	AuthMed Interface Pilot Project with Providers.	
<b>X. Adjourn</b>	Meeting was adjourned at 3:55 pm.	

**The next Healthy San Diego (HSD) Joint Consumer & Professional Advisory Committee**

**Meeting is scheduled**

**Thursday, September 13, 2012 from 3:00 to 5:00 pm**

**County Administration Building**

**1600 Pacific Highway, Room 302**

**San Diego, Ca 92101**